

TRANSMITTAL FORM (to be used for all correspondence after initial filing)		Application Number	09/885,717
		Filing Date	June 20, 2001
		First Named Inventor	Aleksander Szlam
		Group Art Unit	2152
		Examiner Name	
Total Number of Pages in This Submission	4	Attorney Docket Number	INVE16US

ENCLOSURES (check all that apply)

<input checked="" type="checkbox"/> Fee Transmittal Form <input checked="" type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement	<input type="checkbox"/> Assignment Papers <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s)	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Return Postcard; Check No. 281873 for \$661; Correction of Large/Small Entity Status
<input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	Remarks: <div style="text-align: right;"> RECEIVED FEB 27 2002 OFFICE OF PETITIONS </div>	

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Charles L. Warner II TROUTMAN SANDERS LLP		
Signature	<i>Charles L. Warner</i>		
Date	February 7, 2002		

CERTIFICATE OF MAILING

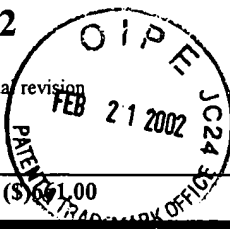
I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on this date: 02-07-02			
Typed or printed name	Charles L. Warner II		
Signature	<i>Charles L. Warner</i>	Date	February 7, 2002

Burden Hour Statement. This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.

FEE TRANSMITTAL

for FY 2002

Patent fees are subject to annual revision



TOTAL AMOUNT OF PAYMENT (\$651.00)

Complete if Known

Application Number 09/885,717
Filing Date June 20, 2001
First Named Inventor Aleksander Szlam
Examiner Name
Group Art Unit 2152
Attorney Docket No. INVE16US

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METHOD OF PAYMENT

1. ☒ The Commissioner is hereby authorized to charge indicated fees and credit any over payments to:
- Deposit Account Number 20-1507
- Deposit Account Name TROUTMAN SANDERS LLP
- ☒ Charge Any Additional Fee Required Under 37 CFR 1.16 and 1.17
- ☐ Applicant claims small entity status. See 37 CFR 1.27
2. ☒ Payment Enclosed:
☒ Check ☐ Credit card ☐ Money Order ☐ Other

FEE CALCULATION

1. BASIC FILING FEE

Large Entity Code	Large Entity Fee (\$)	Small Entity Code	Small Entity Fee (\$)	Fee Description	Fee Paid
101	740	201	370	Utility filing fee	370.00
106	330	206	165	Design filing fee	
107	510	207	255	Plant filing fee	
108	740	208	370	Reissue filing fee	
114	160	214	80	Provisional filing fee	
SUBTOTAL (1)					370.00

2. EXTRA CLAIM FEES

	Extra Claims	Fee from below	Fee Paid
Total Claims	- 20** =	X \$	= \$171.00
Independent Claims	- 3** =	X \$	= \$
Multiple Dependent			

Large Entity Code	Large Entity Fee (\$)	Small Entity Code	Small Entity Fee (\$)	Fee Description
103	18	203	9	Claims in excess of 20
102	84	202	42	Independent claims in excess of 3
104	280	204	140	Multiple dependent claim, if not paid
109	84	209	42	** Reissue independent claims over original patent
110	18	210	9	** Reissue claims in excess of 20 and over original patent

SUBTOTAL (2) (\$ 171.00)

FEE CALCULATION (continued)

3. ADDITIONAL FEES

Large Entity Code	Large Entity Fee (\$)	Small Entity Code	Small Entity Fee (\$)	Fee Description	Fee Paid
105	130	205	65	Surcharge - late filing fee or oath	65.00
127	50	227	25	Surcharge - late provisional filing fee or cover sheet	
139	130	139	130	Non-English specification	
147	2,520	147	2,520	For filing a request for ex parte reexamination	
112	920*	112	920*	Requesting publication of SIR after Examiner action	
113	1,840*	113	1,840*	Requesting publication of SIR after Examiner action	
115	110	215	55	Extension for reply within first month	55.00
116	400	216	200	Extension for reply within second month	
117	920	218	460	Extension for reply within third month	
118	1440	218	720	Extension for reply within fourth month	
128	1960	228	980	Extension for reply within fifth month	
119	320	219	160	Notice of Appeal	
120	320	220	160	Filing a brief in support of an appeal	
121	280	221	140	Request for oral hearing	
138	1,510	138	1,510	Petition to institute a public use proceeding	
140	110	240	55	Petition to revive - unavoidable	
141	1280	241	640	Petition to revive - unintentional	
142	1,280	242	640	Utility issue fee (or reissue)	
143	460	243	230	Design issue fee	
144	620	244	310	Plant issue fee	
122	130	122	130	Petitions to the Commissioner	
123	50	123	50	Petitions related to provisional applications	
126	180	126	180	Submission of Information Disclosure Stmt	
581	40	581	40	Recording each patent assignment per property (times number of properties)	
146	740	246	370	Filing a submission after final rejection (37 CFR 1.129(a))	
149	740	249	370	For each additional invention to be examined (37 CFR § 1.129(b))	
179	740	279	370	Request for Continued Examination (RCE)	
169	900	169	900	Request for expedited examination of a design application	

Other fee (specify)

SUBTOTAL (3) (\$ 120.00)

* Reduced by Basic Filing Fee Paid

SUBMITTED BY

Name (Print/Type) Charles L. Warner II

Registration No. 32,320
(Attorney/Agent)

Complete (if applicable)

Telephone 404-885-3275

Signature

Charles L. Warner II

Date

February 7, 2002

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946239_1.DOC be included on this form. Provide credit card information and authorization on PTO-2038.

FEB 21 2002

PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Aleksander Szlam et al.

Serial No. 09/885,717

Confirmation No. 3293

Filed: June 20, 2001

For: DYNAMIC HELP OPTION FOR INTERNET
CUSTOMERS

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FEB 27 2002

Art Unit: 2152 OFFICE OF PETITIONS

Examiner: Unassigned

**CORRECTION OF LARGE/SMALL ENTITY STATUS
TRANSMITTAL OF UNDERPAID FEE**

Commissioner of Patents & Trademarks
Washington, D.C. 20231

Sir:

Adjustment date: 02/27/2002 GTEFFERA
01/09/2002 BSAYAS11 00000012 09885717
01 FC:201 -370.00 OP
02 FC:203 -171.00 OP
03 FC:205 -65.00 OP
Adjustment date: 02/27/2002 GTEFFERA
01/09/2002 BSAYAS11 00000012 09885717
04 FC:215 -55.00 OP

CORRECTION OF LARGE/SMALL ENTITY STATUS

Since the payment of the filing fees for the above-identified application, it has been determined that the current owner, Inventions, Inc., was a large entity at the time of payment. This error was discovered when reviewing large/small entity status with respect to another patent application owned by the Assignee.

Accordingly, pursuant to 37 CFR 1.28, the following information is provided:

Type of Fees Paid: Utility Filing Fee, Extra Claim Fee, Late Filing or Oath Fee,
and One Month Extension Fee 02/27/2002 GTEFFERA 00000147 09885717

Date Fee Paid: November 20, 2001 01 FC:101 740.00 OP
02 FC:105 130.00 OP
03 FC:103 342.00 OP
04 FC:115 110.00 OP

Amount of Fees Paid: \$370, \$171, \$65, and \$55.

Amount of Fees Which Should Have Been Paid under current fee schedule: \$740,
\$342, \$130, and \$110.

Total Amount of Fees Underpaid: \$661.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231, on February 7, 2002.

Charles L. Warner II
Charles L. Warner II - Reg. No. 32,320

Enclosed is a check in the amount of \$661 for the total fee amount previously underpaid.

Respectfully submitted,



Charles L. Warner II
Reg. No. 32,320

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600 Peachtree Street, NE
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Attorney Docket: INVE16US